

# Zambezi Mubala Lodge Package AviaDev / AHIF - ZML X 1

Kwando River - Zambezi Region 3 Days / 2 Nights 1 Persons Reference: CBCF110792 Date of Issue:27 November 2023 June 2024



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# Introduction

Accommodation	Destination	Start	End	Basis	Room Type	Duration
Zambezi Mubala Lodge Gondwana Collection Namibia	Zambezi Region	16 Jun	18 Jun	HB+	1x Twin Room	2 Nights

Key

HB+: Half Board Plus - Dinner, Bed, Breakfast and Activities

Price

NAD9,278.80

# Included

Accommodation on Bed and Breakfast 2 x Dinner 1 x Sundowner Boat Cruise (Guided) (+-1.5 Hours) 1 x AM/PM Boat Cruise (Guided)/+/- 3hrs Transfers - Katima Airport to / from Zambezi Mubala Lodge

# Excluded

Additional Activities / Excursions Additional meals & drinks Flights - To / From Windhoek Visa fees Tips and Gratuities Personal insurance All expenses of a personal nature Day 1: Zambezi Mubala Lodge Gondwana Collection Namibia, Zambezi Region (Sun, 16 June)



The Zambezi Region, previously known as the Caprivi Strip, is Namibia's "panhandle" that juts out eastwards between Angola and Botswana all the way to Zimbabwe. Its easternmost tip is the only spot on the planet where four countries meet. The Zambezi Region lies in the middle of one of Africa's largest and best-known game-viewing areas. It is part of the Kavango-Zambezi Transfrontier Conservation Area (KAZA), which combines 36 game reserves in Namibia, Angola, Zambia, Botswana and Zimbabwe. Since there are no fences, animals can move freely between the neighbouring countries. The abundance of water supplied by the Zambezi, Okavango, Kwando and Chobe rivers sustains a large variety of animal and bird species.

Activities: Enjoy manifold game-viewing opportunities; go bird watching; go angling for tigerfish in the Zambezi River; join river cruises; soak up the natural splendour of this scenic region.

#### Activities

Sundowner Boat Cruise (Guided)

#### Zambezi Mubala Camp Gondwana Collection Namibia

Forty kilometres east of Katima Mulilo, Zambezi Mubala Camp is idyllically set on the water's edge in a grove of tall, shady trees. For those who love the outdoors as much as their creature comforts, glamorous camping aka 'glamping' at Zambezi Mubala Camp is just for you.

Glamping on the banks of the Zambezi River takes camping to an entirely new level. Eight safari tents (sleeping four) with en-suite bathrooms provide comfortable Zambezi homes. Guests have the option of cooking up a storm in their fully-equipped kitchens, having a bite to eat at the camp's restaurant or picking up a braai pack for a hearty barbecue.

Fish Eagle calls resound through the day, amid birdsong and the soft splash of water against the riverbank. It's time to breathe in Life and relax to the tune of nature on the shores of one of Africa's most famous rivers.

Hop aboard a boat trip to explore the Zambezi, try your luck at luring the elusive Tiger Fish and savour the colours of a rich red sunset over the calm surface of the water.



### Overnight: Zambezi Mubala Lodge Gondwana Collection Namibia View iBrochure

Zambezi Mubala Lodge is located 40 km east of Katima Mulilo off the B8 (Zambezi / Caprivi).

Newly-built, modern, innovative and stylish, Zambezi Mubala is a secret river hideaway where water laps the shores of the mighty Zambezi, hippos laugh and the calls of fish eagles pierce the vast blue sky.

Leave your vehicle at Zambezi Mubala Camp, south of Katima Mulilo, to cruise downriver and enter the enchanted Mubala world. Here, vervet monkeys scamper through the trees, swamp boubous' melodic banter rings through the air and tree squirrels hop nimbly from branch to branch.

Relax on your balcony or lie back on your king-size bed in your spacious cabin and absorb the peace of the river, as mekoro slice through the water, the muted sound of cow bells wafts through the air and the cool breeze dances on the river.

The lodge sings its tributes to the colours of the water, the surrounding riverine vegetation and the clear blue sky, adopting the local Silozi name for colour - 'Mubala'. It tastefully explores this delicious theme in its shades of gentle blues and sea greens that punctuate wicker chairs and tint bungalow walls.

A bird-lover's dream, Zambezi Mubala Lodge is home to over 450 species of birds and hosts the springtime visit of one of the largest colonies of carmine bee-eaters in Africa. These bright and cheerful visitors nest along the banks of the majestic Zambezi between the months of August and December, filling the air with sound, activity and colour as they flash crimson breasts, swooping and rising into the air in an exuberant burst of energy.

Pad along the raised walkway between the bungalows in the late afternoon to spend the last hours of the day on a sunset boat cruise, stroll along the riverbank to visit the bee-eater colony, sit back in the opensided bar or while away the hours fishing on the river where the catch-and-release of Tiger Fish is a popular activity for those who are fishermen at heart.



#### **Basis**

Half Board Plus - Dinner, Bed, Breakfast and Activities

# Day 2: Zambezi Mubala Lodge Gondwana Collection Namibia, Zambezi Region (Mon, 17 June)

## Optional

Fishing Excursion

#### Fishing Excursion

We will gladly submit a detailed offer for a tailor made excursion for the enthusiastic fishermen. Various boat rental options available. Please enquire at reservations@gondwana-collection.com

#### Basis

Half Board Plus - Dinner, Bed, Breakfast and Activities

# Day 3: End of Itinerary (Tue, 18 June)

# Transfers

Date	Company	Pick Up	Drop Off	Time	Vehicle
16 Jun		Katima Mulilo Airport	Zambezi Mubala Lodge Gondwana Collection Namibia		Transfer
18 Jun		Zambezi Mubala Lodge Gondwana Collection Namibia	Katima Mulilo Airport		Transfer

## **Urgent Contact Numbers**

Company Name	Telephone	Email Address	<b>Contact Person</b>
Gondwana Travel Centre	+264 (0)61 427 200	audrey.bock@gcnam.com	Audrey Bock
Gondwana Travel Centre - Emergency Contact	+264 (0)814052442 +264 (0)81 127 7402		

# **Terms and Conditions**

## Gondwana Travel Centre Terms and Conditions <u>PRODUCT-/SERVICE SPECIFIC TERMS AND CONDITIONS – GONDWANA TRAVEL CENTRE</u>

(which incorporates the General Terms and Conditions of Gondwana herein)

### 1. Booking Payments and Conditions

Bookings will only be confirmed upon payment of a non-refundable deposit, this deposit is **calculated as 25% of the quoted price.** 

All rates calculated inclusive of VAT.

The balance of payment is payable 60 days prior to travel.

In an effort to allow you to make payments as effectively and easily as possible, we offer these payment options;

**Online Credit Card Payment:** When payment is due, your consultant will email you with a link to an online invoice – here you enter your card details and the payment is processed.

**Bank Deposit / EFT:** You will be provided with our Namibian bank account details and can then make a payment directly into our account. Please note that international transfers can be slow, so this is not suitable for last minute bookings, and exchange rate fluctuations & bank charges often result in unexpected expenses and top up payments being required before travelling.

#### 1. Cancellation Policy

Cancellations will only be effective upon written acknowledgement from the Gondwana Travel Centre that notice of cancellation has been received.

It may happen that certain suppliers apply more stringent cancellation policies or deposit requirements. The client is ultimately liable to pay such higher deposit and/or cancellation fee levied by a supplier on their booking, notwithstanding the below. The following cancellation fees (as a percentage of the fully quoted price) are applicable to any cancelled travel:

Notice from date o	f travel Cancellation fee	)
More than 45 days	25%	
30 - 44 days	50%	
14 - 29 days	75%	
Less than 14 days	100%	
No show	100%	

### 1. Regional & Domestic Flight bookings (International flight bookings not included)

The airfare and airport tax quoted are current and subject to change without prior warning, should the airline impose an increase in rates for any reason.

The airfare quoted is based on the lowest class of fare available at the time of quoting and is subject to seats being available in that class at the time of booking.

Should the class not be available at the time of booking, the next applicable fare will be booked, and amended costs advised accordingly.

Please note that fares may increase between the time of booking, time of payment, and the ticket being issued.

The Gondwana Travel Centre cannot be held responsible should airlines discontinue flights on certain routings or change scheduled timetables resulting in missed connections etc. Should an amendment in a routing or itinerary be necessary, we will requote you accordingly.

To comply with international insurance requirements, all airline tickets must clearly show the passenger's title, full name and surname (as indicated in your passport). As this applies to both scheduled and charter flights, it is useful if this information is provided to us as soon as possible.

Check-in for domestic departures is one hour prior to departure and for international departures the checkin is two hours prior to flight departure. Late check-in may result in your reservation being cancelled.

Rebooking: Before departure - Not permitted. After departure - N\$300 if class available.

Re-routing and upgrading: Not permitted.

Cancellations & no-show will be dealt with as stipulated in the aforementioned Cancellation Policy Section.

#### 1. Vehicle Rental

We only take payment for the rental amount. When collecting your rental, you may be required to pay additional fees. Such fees are dependent on the type of vehicle rented, but may include contract fees, over border fees & costs for additional drivers.

You may also be liable for an excess (or deductible) on your vehicle. This is the amount you will pay in the event of damage or theft of the vehicle. The exact excess amount is dependent on the type of vehicle and waivers you purchase. Excess' will generally be authorised on the renter's credit card at the time of rental.

The terms and conditions for each vehicle rented will be included in the information pack issued to you at the time of booking. Please familiarize yourself with these as they will become applicable to you in addition to these terms and conditions.

**Note:** Single vehicle accident is often deemed as negligent, resulting in the renter becoming liable for the costs of all damage irrespective of the excess conditions.

### 1. Rights Reserved

We reserve the right to amend or alter these terms and conditions at any time without prior notice.

### **GONDWANA GENERAL TERMS AND CONDITIONS**

#### Travel Insurance

All clients of Gondwana (includes Gondwana Travel Centre, Gondwana DMC, Namibia2Go) are strongly advised to ensure that they are adequately covered for unforeseen incidents including but not limited to personal accident, medical and emergency travel expenses, loss/theft, personal liability, cancellation and curtailment cover, etc.

#### Cross-Border Travel, Visas and Passports

It is the responsibility of the client to ensure that any and all documentation required for entry into and exit from Namibia and any other relevant destinations are valid and in place.

This includes but is not limited to passports, visas and any health certificates that may be required.

Some neighbouring countries do also require visas, vehicle insurance, road-use taxes and other regulatory fees to be paid in US Dollar (USD). Please ensure that you have adequate funds available for this purpose during your trip.

Our consultants are able to advise you on some of these requirements, however Gondwana does not accept liability for any losses or damage arising as a result of your reliance on this information.

The client remains solely responsible for obtaining the relevant and updated information in this regard.

#### **Dietary Requirements**

Most dietary requirements can be catered for. It is advised that the client communicates any such specific dietary requirements at the time of booking or as soon as possible thereafter in order to ensure these can be met.

The vast landscapes and remote destinations of Namibia not only offer the traveller much to admire, but do also present a challenge in procuring special dietary needs at short notice. For this reason, food orders are made well in advance.

#### **Booking Confirmation**

It remains the responsibility of the client to ensure that the information presented on the booking confirmation is correct/valid and to notify Gondwana or the relevant agent/operator of any errors or changes in booking details.

#### **Cancellation Policy (General)**

Cancellation policies may vary across Gondwana based on the specific nature of the product/service offered. It may happen that certain suppliers apply more stringent cancellation policies or deposit requirements. This information will generally be provided by the booking consultant and clients are advised to familiarize themselves with the cancellation policy applicable to the specific product/services booked. The client is ultimately liable to pay such higher deposit and/or cancellation fee levied by a supplier on their booking.

#### Fluctuations in Exchange Rate

Please take note that our trading currency is the Namibian Dollar (NAD). The client bears the liability for any fluctuations in the exchange rate and should this result in a shortfall on the deposit or a shortfall in the balance of the quoted products/services, the client will be required to make payment of such shortfall.

### <u>Refunds</u>

Refunds are processed and paid in our trading currency. Any fluctuations in the exchange rate or bank charges levied on the refund payment will be at the client's sole risk and liability.

Please note further that the Bank of Namibia requires certain documents to be presented to their satisfaction before a foreign account refund can be processed and paid. Unfortunately, we have little control over this process other than ensuring, with your cooperation, that these requirements are met for this process.

### Terms and Conditions Specific to Product/Service Booked

Please note that these General Terms and Conditions shall be read together/in conjunction with each of the Product-/Service Specific Terms and Conditions related to a product/service booked for the purposes of the bookings made by the client using our products or services.

Certain Product-/Service Specific Terms and Conditions can, however, not be applied to another product/service to which it does not relate. (i.e., Namibia2Go specific terms and conditions cannot be applied to Gondwana Collection products)

Where suppliers are used to provide a specific product/service, the terms of use of that supplier shall be communicated to the client and shall apply as necessary to the relevant booking transaction in question.

#### **Data Protection and Information Sharing**

Our position on the usage and protection of client information and data can be accessed here;

#### https://8820531.fs1.hubspotusercontent-

na1.net/hubfs/8820531/Namibia2Go%20website/Gondwana%20Collection%20Namibia%20GDRP%20D ocument.pdf

#### **Rights Reserved**

Gondwana reserves the right to amend or alter these terms and conditions at any time without prior notice.