

# Etosha Safari Lodge 2-night Package AviaDev/ AHIF Tour - ESL X 2

Etosha National Park 3 Days / 2 Nights 2 Persons

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### **Introduction**

Accommodation	Destination	Start	End	Basis	Room Type	Duration
Etosha Safari Lodge Gondwana Collection Namibia	Etosha National Park	28 Jun	30 Jun	FB+	1x Standard Twin Room	2 Nights

#### Key

FB+: Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities

#### **Price**

NAD19,994.00

#### **Included**

Accommodation on Bed and Breakfast

- 2 x Dinner pp
- 1 x Lunch 3 course pp
- 1 x Morning/Afternoon Half-Day Excursion to the Etosha National Park (Guided) Refreshment, entrance fees (+-5-6 Hours)
- 1 x Full-Day Excursion to the Etosha National Park (Guided) Refreshment, snacks, entrance fees (+-9 Hours)

Transfers - to/from Ongava Airstrip

#### **Excluded**

Additional Activities / Excursions Additional meals & drinks

Flights - To / From Windhoek

Visa fees

Tips and Gratuities

Personal insurance

All expenses of a personal nature

# Day 1: Etosha Safari Lodge Gondwana Collection Namibia, Etosha National Park (Fri, 28 June)



Etosha National Park in the central north is world-famous for its abundance of wildlife and premiere game viewing opportunities. The park is home to 114 species of mammals, including elephants, black rhinos, lions and other big cats and predators, giraffes, various antelopes and zebras, as well as hundreds of species of birds and reptiles. The vegetation ranges from dense bush to open plains with semi-arid savannah grasslands. During the dry season and in times of drought, the animals flock to the perennial springs and artificial waterholes which are maintained all over the park.

Etosha Pan in the heart of the nature reserve is a vast shallow depression of 5000 kilometres2 that can even be seen from space. The huge salt pan is dry for most of the year and lies shimmering in the heat, but after good rains it fills up with water and attracts scores of birds, especially flamingos from as far away as the Walvis Bay Lagoon on the Atlantic coast.

The western reaches of Etosha are quite different from its south-eastern and eastern parts. Even the characteristic white dust of the pan gives way to reddish-brown soil. The hills of western Etosha are the realm of Hartmann's Mountain Zebra.

#### **Activities**

Morning/Afternoon Half Day Excursion to Etosha

### Overnight: Etosha Safari Lodge Gondwana Collection Namibia View iBrochure

Etosha Safari Lodge is located 10 km south of Andersson Gate on the C38 (Etosha National Park). Sip on a drink while watching the ruby sun dip into the Mopane woodland. Perched on a hill with expansive views, this stylish lodge offers 65 chalets that provide a peaceful base from which to explore the animal bounty of Etosha National Park.

A shuttle service operates between Windhoek and Etosha Safari Lodge and Camp (on request).



#### **Basis**

Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities

# Day 2: Etosha Safari Lodge Gondwana Collection Namibia, Etosha National Park (Sat, 29 June)

#### **Activities**

Full Day Excursion to Etosha

#### **Basis**

Full Board Plus - Dinner, Bed, Breakfast, Lunch and Activities

Day 3: End of Itinerary (Sun, 30 June)

## **Transport**

#### **Transfers**

Date	Company	Pick Up	Drop Off	Time	Vehicle
28 Jun		Ongava Airstrip	Etosha Safari Lodge Gondwana Collection Namibia		Transfer
30 Jun	Etosha Safari Lodge	Etosha Safari Lodge Gondwana Collection Namibia	Ongava Airstrip		Transfer

#### **Urgent Contact Numbers**

Company Name	Telephone	Email Address	<b>Contact Person</b>
Gondwana Travel Centre	+264 (0)61 427 200	audrey.bock@gcnam.com	Audrey Bock
Gondwana Travel Centre - Emergency Contact	+264 (0)81 405 2442 +264 (0)81 127 7402		

#### **Terms and Conditions**

# Gondwana Travel Centre Terms and Conditions PRODUCT-/SERVICE SPECIFIC TERMS AND CONDITIONS — GONDWANA TRAVEL CENTRE

(which incorporates the General Terms and Conditions of Gondwana herein)

#### 1. **Booking Payments and Conditions**

Bookings will only be confirmed upon payment of a non-refundable deposit, this deposit is **calculated as 25% of the quoted price.** 

All rates calculated inclusive of VAT.

The balance of payment is payable 60 days prior to travel.

In an effort to allow you to make payments as effectively and easily as possible, we offer these payment options;

**Online Credit Card Payment:** When payment is due, your consultant will email you with a link to an online invoice – here you enter your card details and the payment is processed.

**Bank Deposit / EFT:** You will be provided with our Namibian bank account details and can then make a payment directly into our account. Please note that international transfers can be slow, so this is not suitable for last minute bookings, and exchange rate fluctuations & bank charges often result in unexpected expenses and top up payments being required before travelling.

#### 1. Cancellation Policy

Cancellations will only be effective upon written acknowledgement from the Gondwana Travel Centre that notice of cancellation has been received.

It may happen that certain suppliers apply more stringent cancellation policies or deposit requirements. The client is ultimately liable to pay such higher deposit and/or cancellation fee levied by a supplier on their booking, notwithstanding the below. The following cancellation fees (as a percentage of the fully quoted price) are applicable to any cancelled travel:

Notice from date	of travel Cancellation fee
More than 45 days	25%
30 - 44 days	50%
14 - 29 days	75%
Less than 14 days	100%
No show	100%

#### 1. Regional & Domestic Flight bookings (International flight bookings not included)

The airfare and airport tax quoted are current and subject to change without prior warning, should the airline impose an increase in rates for any reason.

The airfare quoted is based on the lowest class of fare available at the time of quoting and is subject to seats being available in that class at the time of booking.

Should the class not be available at the time of booking, the next applicable fare will be booked, and amended costs advised accordingly.

Please note that fares may increase between the time of booking, time of payment, and the ticket being issued.

The Gondwana Travel Centre cannot be held responsible should airlines discontinue flights on certain routings or change scheduled timetables resulting in missed connections etc. Should an amendment in a routing or itinerary be necessary, we will requote you accordingly.

To comply with international insurance requirements, all airline tickets must clearly show the passenger's title, full name and surname (as indicated in your passport). As this applies to both scheduled and charter flights, it is useful if this information is provided to us as soon as possible.

Check-in for domestic departures is one hour prior to departure and for international departures the check-in is two hours prior to flight departure. Late check-in may result in your reservation being cancelled.

Rebooking: Before departure - Not permitted. After departure - N\$300 if class available.

Re-routing and upgrading: Not permitted.

Cancellations & no-show will be dealt with as stipulated in the aforementioned Cancellation Policy Section.

#### 1. Vehicle Rental

We only take payment for the rental amount. When collecting your rental, you may be required to pay additional fees. Such fees are dependent on the type of vehicle rented, but may include contract fees, over border fees & costs for additional drivers.

You may also be liable for an excess (or deductible) on your vehicle. This is the amount you will pay in the event of damage or theft of the vehicle. The exact excess amount is dependent on the type of vehicle and waivers you purchase. Excess' will generally be authorised on the renter's credit card at the time of rental.

The terms and conditions for each vehicle rented will be included in the information pack issued to you at the time of booking. Please familiarize yourself with these as they will become applicable to you in addition to these terms and conditions.

**Note:** Single vehicle accident is often deemed as negligent, resulting in the renter becoming liable for the costs of all damage irrespective of the excess conditions.

#### 1. Rights Reserved

We reserve the right to amend or alter these terms and conditions at any time without prior notice.

#### **GONDWANA GENERAL TERMS AND CONDITIONS**

#### **Travel Insurance**

All clients of Gondwana (includes Gondwana Travel Centre, Gondwana DMC, Namibia2Go) are strongly advised to ensure that they are adequately covered for unforeseen incidents including but not limited to personal accident, medical and emergency travel expenses, loss/theft, personal liability, cancellation and curtailment cover, etc.

#### **Cross-Border Travel, Visas and Passports**

It is the responsibility of the client to ensure that any and all documentation required for entry into and exit from Namibia and any other relevant destinations are valid and in place.

This includes but is not limited to passports, visas and any health certificates that may be required.

Some neighbouring countries do also require visas, vehicle insurance, road-use taxes and other regulatory fees to be paid in US Dollar (USD). Please ensure that you have adequate funds available for this purpose during your trip.

Our consultants are able to advise you on some of these requirements, however Gondwana does not accept liability for any losses or damage arising as a result of your reliance on this information.

The client remains solely responsible for obtaining the relevant and updated information in this regard.

#### **Dietary Requirements**

Most dietary requirements can be catered for. It is advised that the client communicates any such specific dietary requirements at the time of booking or as soon as possible thereafter in order to ensure these can be met.

The vast landscapes and remote destinations of Namibia not only offer the traveller much to admire, but do also present a challenge in procuring special dietary needs at short notice. For this reason, food orders are made well in advance.

#### **Booking Confirmation**

It remains the responsibility of the client to ensure that the information presented on the booking confirmation is correct/valid and to notify Gondwana or the relevant agent/operator of any errors or changes in booking details.

#### **Cancellation Policy (General)**

Cancellation policies may vary across Gondwana based on the specific nature of the product/service offered. It may happen that certain suppliers apply more stringent cancellation policies or deposit requirements. This information will generally be provided by the booking consultant and clients are advised to familiarize themselves with the cancellation policy applicable to the specific product/services booked. The client is ultimately liable to pay such higher deposit and/or cancellation fee levied by a supplier on their booking.

#### Fluctuations in Exchange Rate

Please take note that our trading currency is the Namibian Dollar (NAD). The client bears the liability for any fluctuations in the exchange rate and should this result in a shortfall on the deposit or a shortfall in the balance of the quoted products/services, the client will be required to make payment of such shortfall.

#### **Refunds**

Refunds are processed and paid in our trading currency. Any fluctuations in the exchange rate or bank charges levied on the refund payment will be at the client's sole risk and liability.

Please note further that the Bank of Namibia requires certain documents to be presented to their satisfaction before a foreign account refund can be processed and paid. Unfortunately, we have little control over this process other than ensuring, with your cooperation, that these requirements are met for this process.

#### Terms and Conditions Specific to Product/Service Booked

Please note that these General Terms and Conditions shall be read together/in conjunction with each of the Product-/Service Specific Terms and Conditions related to a product/service booked for the purposes of the bookings made by the client using our products or services.

Certain Product-/Service Specific Terms and Conditions can, however, not be applied to another product/service to which it does not relate. (i.e., Namibia2Go specific terms and conditions cannot be applied to Gondwana Collection products)

Where suppliers are used to provide a specific product/service, the terms of use of that supplier shall be communicated to the client and shall apply as necessary to the relevant booking transaction in question.

#### **Data Protection and Information Sharing**

Our position on the usage and protection of client information and data can be accessed here;

https://8820531.fs1.hubspotusercontent-na1.net/hubfs/8820531/Namibia2Go%20website/Gondwana%20Collection%20Namibia%20GDRP%20Document.pdf

#### **Rights Reserved**

Gondwana reserves the right to amend or alter these terms and conditions at any time without prior notice.