

Okapuka Safari Lodge Day Excursion AviaDev / AHIF Tour

Greater Windhoek 1 Person Reference: CBCF110785 Date of Issue: 27 November 2023 **June 2024**



Click here to view your Digital Itinerary

Introduction

Price

NAD1,553.75 pp

Included

Go2 Shuttle - Windhoek to Okapuka Safari Lodge Lunch 1 x AM/ PM Game / Sunset Drive (+-2 Hours) Go2Shuttle - Okapuka Safari Lodge to Windhoek

Excluded

Additional Activities / Excursions Flights Visa fees Tips and Gratuities Personal insurance All expenses of a personal nature

Day 1: Okapuka Safari Lodge, Greater Windhoek (June 2024)



Windhoek, the bustling capital in Central Namibia, is surrounded by magnificent mountains, fertile farmland, lodges and luxury guest farms. The Greater Windhoek area is characterised by rocky hills, wide valleys, bush and golden savannah. Olives, potatoes and dates are grown in the more arid eastern parts, while the west beckons with the rolling hills of the Khomas Hochland Mountains and with epic views from a number of scenic passes across the Great Escarpment, i.e. the Bosua Pass, Gamsberg Pass and Spreetshoogte Pass.

Activities: Explore dry river beds and mountainous shrublands; go birding; go leopard-spotting; view wildlife in large numbers further north.

Activities

Sunset Game Drive

Sunset Game Drive

Experience a real Namibian sunset with a delicious drink in your hand. This outing allows you to forget the rest of the world and be carried away by nature's beauty. Approx. 2.5 hours, including drinks and snacks.

This activity can also be booked by guests who are not overnighting at the lodge, but only with prior reservation and in connection with an á la carte dinner booking.



Okapuka Safari Lodge View iBrochure

Located 30-kilometres north of Windhoek, Okapuka Ranch is surrounded by bush. The lodge has an outdoor pool, restaurant and offers game viewing opportunities. The Park Restaurant offers a variety of specialties; unusual local game dishes, creative starters and naughty desserts. The cozy, candle-lit atmosphere is enhanced by the open fire place and the dreamlike view of antelope peacefully grazing. The Hyena Bar offers a noble range of ancient sherries, divine brandies and selected wines.

Transfers

Date	Company	Pick Up	Drop Off	Time	Vehicle
22 Jun	Gondwana Collection Namibia t/a GO2 Traveler Transfer	Windhoek City	Okapuka Safari Lodge		Transfer
22 Jun	Gondwana Collection Namibia t/a GO2 Traveler Transfer	Okapuka Safari Lodge	Windhoek City Tour		Transfer

Urgent Contact Numbers

Company Name	Telephone	Email Address	Contact Person
Gondwana Travel Centre	+264 (0)61 427 200	audrey.bock@gcnam.com	Audrey Bock
Gondwana Travel Centre - Emergency Contact	+264 (0)814052442 +264 (0)811277402		

Terms and Conditions

Gondwana Travel Centre Terms and Conditions <u>PRODUCT-/SERVICE SPECIFIC TERMS AND CONDITIONS – GONDWANA TRAVEL CENTRE</u>

(which incorporates the General Terms and Conditions of Gondwana herein)

1. Booking Payments and Conditions

Bookings will only be confirmed upon payment of a non-refundable deposit, this deposit is **calculated as 25% of the quoted price.**

All rates calculated inclusive of VAT.

The balance of payment is payable 60 days prior to travel.

In an effort to allow you to make payments as effectively and easily as possible, we offer these payment options;

Online Credit Card Payment: When payment is due, your consultant will email you with a link to an online invoice – here you enter your card details and the payment is processed.

Bank Deposit / EFT: You will be provided with our Namibian bank account details and can then make a payment directly into our account. Please note that international transfers can be slow, so this is not suitable for last minute bookings, and exchange rate fluctuations & bank charges often result in unexpected expenses and top up payments being required before travelling.

1. Cancellation Policy

Cancellations will only be effective upon written acknowledgement from the Gondwana Travel Centre that notice of cancellation has been received.

It may happen that certain suppliers apply more stringent cancellation policies or deposit requirements. The client is ultimately liable to pay such higher deposit and/or cancellation fee levied by a supplier on their booking, notwithstanding the below. The following cancellation fees (as a percentage of the fully quoted price) are applicable to any cancelled travel:

Notice from date of trave	Cancellation fee
More than 45 days	25%
30 - 44 days	50%
14 - 29 days	75%
Less than 14 days	100%
No show	100%

1. Regional & Domestic Flight bookings (International flight bookings not included)

The airfare and airport tax quoted are current and subject to change without prior warning, should the airline impose an increase in rates for any reason.

The airfare quoted is based on the lowest class of fare available at the time of quoting and is subject to seats being available in that class at the time of booking.

Should the class not be available at the time of booking, the next applicable fare will be booked, and amended costs advised accordingly.

Please note that fares may increase between the time of booking, time of payment, and the ticket being issued.

The Gondwana Travel Centre cannot be held responsible should airlines discontinue flights on certain routings or change scheduled timetables resulting in missed connections etc. Should an amendment in a routing or itinerary be necessary, we will requote you accordingly.

To comply with international insurance requirements, all airline tickets must clearly show the passenger's title, full name and surname (as indicated in your passport). As this applies to both scheduled and charter flights, it is useful if this information is provided to us as soon as possible.

Check-in for domestic departures is one hour prior to departure and for international departures the checkin is two hours prior to flight departure. Late check-in may result in your reservation being cancelled.

Rebooking: Before departure - Not permitted. After departure - N\$300 if class available.

Re-routing and upgrading: Not permitted.

Cancellations & no-show will be dealt with as stipulated in the aforementioned Cancellation Policy Section.

1. Vehicle Rental

We only take payment for the rental amount. When collecting your rental, you may be required to pay additional fees. Such fees are dependent on the type of vehicle rented, but may include contract fees, over border fees & costs for additional drivers.

You may also be liable for an excess (or deductible) on your vehicle. This is the amount you will pay in the event of damage or theft of the vehicle. The exact excess amount is dependent on the type of vehicle and waivers you purchase. Excess' will generally be authorised on the renter's credit card at the time of rental.

The terms and conditions for each vehicle rented will be included in the information pack issued to you at the time of booking. Please familiarize yourself with these as they will become applicable to you in addition to these terms and conditions.

Note: Single vehicle accident is often deemed as negligent, resulting in the renter becoming liable for the costs of all damage irrespective of the excess conditions.

1. Rights Reserved

We reserve the right to amend or alter these terms and conditions at any time without prior notice.

GONDWANA GENERAL TERMS AND CONDITIONS

Travel Insurance

All clients of Gondwana (includes Gondwana Travel Centre, Gondwana DMC, Namibia2Go) are strongly advised to ensure that they are adequately covered for unforeseen incidents including but not limited to personal accident, medical and emergency travel expenses, loss/theft, personal liability, cancellation and curtailment cover, etc.

Cross-Border Travel, Visas and Passports

It is the responsibility of the client to ensure that any and all documentation required for entry into and exit from Namibia and any other relevant destinations are valid and in place.

This includes but is not limited to passports, visas and any health certificates that may be required.

Some neighbouring countries do also require visas, vehicle insurance, road-use taxes and other regulatory fees to be paid in US Dollar (USD). Please ensure that you have adequate funds available for this purpose during your trip.

Our consultants are able to advise you on some of these requirements, however Gondwana does not accept liability for any losses or damage arising as a result of your reliance on this information.

The client remains solely responsible for obtaining the relevant and updated information in this regard.

Dietary Requirements

Most dietary requirements can be catered for. It is advised that the client communicates any such specific dietary requirements at the time of booking or as soon as possible thereafter in order to ensure these can be met.

The vast landscapes and remote destinations of Namibia not only offer the traveller much to admire, but do also present a challenge in procuring special dietary needs at short notice. For this reason, food orders are made well in advance.

Booking Confirmation

It remains the responsibility of the client to ensure that the information presented on the booking confirmation is correct/valid and to notify Gondwana or the relevant agent/operator of any errors or changes in booking details.

Cancellation Policy (General)

Cancellation policies may vary across Gondwana based on the specific nature of the product/service offered. It may happen that certain suppliers apply more stringent cancellation policies or deposit requirements. This information will generally be provided by the booking consultant and clients are advised to familiarize themselves with the cancellation policy applicable to the specific product/services booked. The client is ultimately liable to pay such higher deposit and/or cancellation fee levied by a supplier on their booking.

Fluctuations in Exchange Rate

Please take note that our trading currency is the Namibian Dollar (NAD). The client bears the liability for any fluctuations in the exchange rate and should this result in a shortfall on the deposit or a shortfall in the balance of the quoted products/services, the client will be required to make payment of such shortfall.

Refunds

Refunds are processed and paid in our trading currency. Any fluctuations in the exchange rate or bank charges levied on the refund payment will be at the client's sole risk and liability.

Please note further that the Bank of Namibia requires certain documents to be presented to their satisfaction before a foreign account refund can be processed and paid. Unfortunately, we have little control over this process other than ensuring, with your cooperation, that these requirements are met for this process.

Terms and Conditions Specific to Product/Service Booked

Please note that these General Terms and Conditions shall be read together/in conjunction with each of the Product-/Service Specific Terms and Conditions related to a product/service booked for the purposes of the bookings made by the client using our products or services.

Certain Product-/Service Specific Terms and Conditions can, however, not be applied to another product/service to which it does not relate. (i.e., Namibia2Go specific terms and conditions cannot be applied to Gondwana Collection products)

Where suppliers are used to provide a specific product/service, the terms of use of that supplier shall be communicated to the client and shall apply as necessary to the relevant booking transaction in question.

Data Protection and Information Sharing

Our position on the usage and protection of client information and data can be accessed here;

https://8820531.fs1.hubspotusercontent-

na1.net/hubfs/8820531/Namibia2Go%20website/Gondwana%20Collection%20Namibia%20GDRP%20D ocument.pdf

Rights Reserved

Gondwana reserves the right to amend or alter these terms and conditions at any time without prior notice.