



www.metadrasi.org



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About METAdrasi

- Founded in 2010
- Main aim: Facilitate the reception and integration of refugees
- Implement innovative activities to cover essential gaps
- Recipient of the 2019 Conrad N. Hilton Humanitarian Prize



- Interpretation Services
- Accomodation Facilities for Unaccompanied Children
- Guardianship Network for Unaccompanied Children
- Foster Care for Unaccompanied Children
- Legal Aid in Borders
- Educational activities
- Supported Independent Living for unaccompanied minors




METAdrasi's four main axes of activity:



Training of interpreters and provision of interpretation services

...in over 47 languages and dialects, to enable vital communication with refugees and migrants.



Protection of unaccompanied children

...through a comprehensive safety net of activities including Transit Accommodation Facilities, their safe Escorting from border locations to permanent accommodation facilities and the pioneering activities of Guardianship, Foster Families and Supported Independent Living for unaccompanied minors, Network for the Protection of Homeless Unaccompanied Minors



Protection of vulnerable groups

.. through the provision of Legal Aid to asylum-seekers, Identification and Certification of Victims of Torture and Humanitarian Aid material collection and distribution.



Education and integration of refugees and migrants

... by offering a tailored educational program for children, Greek language lessons and work placement opportunities for adults and by developing innovative educational material for teaching or learning Greek as a foreign language.

Guiding principles:

consistency, efficiency and the flexibility to adjust to needs as they emerge



Training of Interpreters

77

INTERPRETERS' TRAINING SEMINARS

- Training of interpreters specializing in asylum procedures
- **Supervision, evaluation and regular reassessment of 350 active interpreters**
- Produced innovative training and operational tools for interpretation, including a glossary of medical terms



OVER **1,880** SEMINAR PARTICIPANTS

40-55% SUCCESS RATE

Note: numbers refer to the period until 3/2022





Interpretation at the Asylum Service

- Provision of interpretation services in Asylum and First Reception Services
- Outside Attica provided by locally based teams in **Thessaloniki, Orestiada, Lesvos, Chios, Samos and other key locations** across the country or via teleconference
- Coverage of interpretation needs in all stages of the asylum process
- Interpretation at **Camps and Accommodation Facilities**
- Provision of interpretation services to the UNHCR, to public authorities such as municipalities, police and port police, other national and international NGOs agencies involved with refugees, embassies etc.



Interpretation at Hospitals

- Covering interpretation needs between doctors or medical staff and patients mostly on a voluntary basis in **more than 100 hospitals** and medical centers throughout Greece
- Since January 2019, METAdrasi has piloted the **pioneering technology of teleconferencing** to provide 50 teleconference-interpretation sessions for emergency incidents.



OVER **176,000** INTERPRETATION SESSIONS

Note: numbers refer to the period until 3/2022





Interpretation Education

- Provision of interpreters/ cultural mediators to facilitate enrollment to formal education
- Facilitate quick language acquisition via interpretation in class
- Certified interpreters in more than 20 different languages have visited more than **260 schools in Attica, Central Macedonia and Epirus.**



260 SCHOOLS IN ATTICA, CENTRAL
MACEDONIA AND EPIRUS

Note: numbers refer to the period until 3/2022





Interpretation

PHYSICAL PRESENCE
1,660,165 INTERPRETING SESSIONS **78%**

TELECONFERENCE
266,695 INTERPRETING SESSIONS **13%**

MISSIONS
184,634 INTERPRETING SESSIONS **9%**

2,051,494
INTERPRETATION SESSIONS



350 ACTIVE INTERPRETERS

740 LOCATIONS COVERAGE

Note: numbers refer to the period until 3/2022

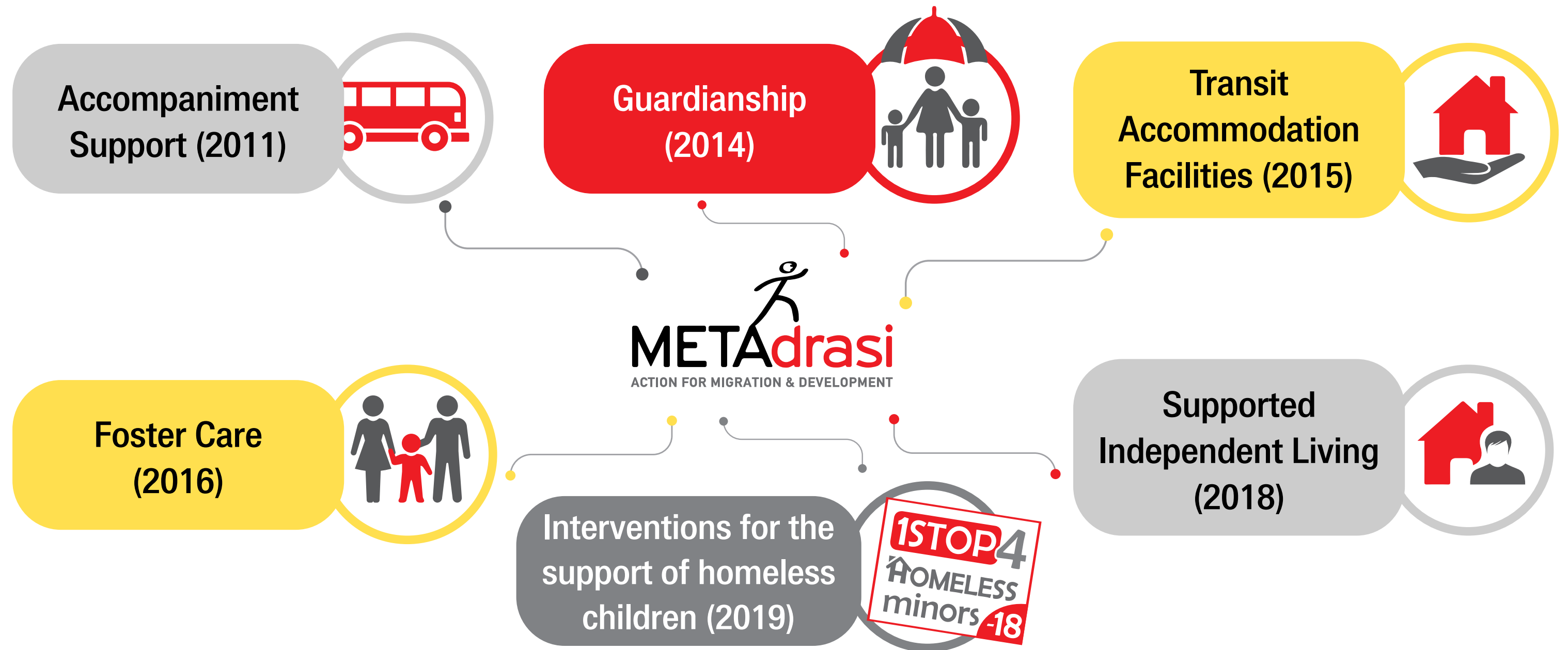




Safety Net for Unaccompanied Children



Innovating on a national and European level, METAdrasi developed a unique comprehensive safety net for unaccompanied children



Accompaniment Support

21,880

UNACCOMPANIED MINORS ESCORTED

- **Trained** network of escorts across Greece
- Constituted and activated **ad hoc** according to the needs
- The “flexible group of escorts” consists of a **social worker and interpreter**, according to the language spoken by the minors



First mission: May 2011

7,880 ACCOMPANIMENT
SUPPORT MISSIONS



Note: numbers refer to the period until 3/2022



Guardianship

Activity started on a pilot basis at the end of 2014 with 12 Guardians.

The members of the Guardianship Network, with the written authorization of the competent Public Prosecutor for Minors or the First Instance Public Prosecutor, act for the benefit of minors on issues relating to:

- Asylum procedures
- Family reunification procedures
- Communication with the minors' family members to determine their best interests
- Access to healthcare
- Access to education
- Psychosocial support



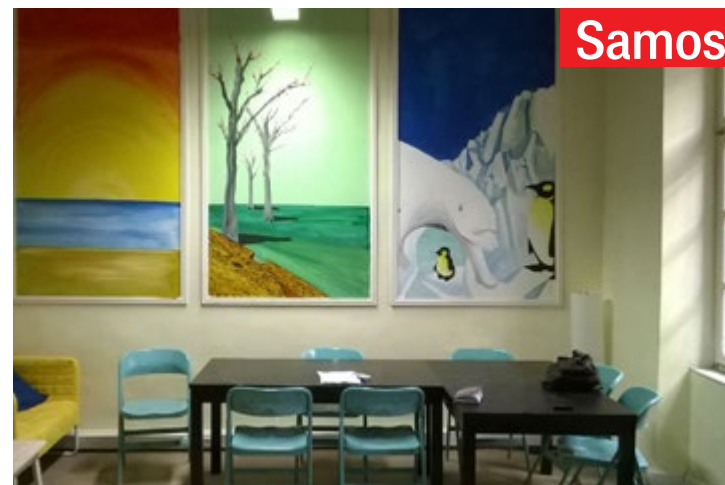
Over **9,240** CHILDREN SUPPORTED



Note: numbers refer to the period until 3/2022

Transit Accommodation Facilities

- Operating in: **Samos, Chios and Athens**
- Provide quality care and accommodation as alternative to detention in unacceptable conditions
- Can serve as **temporary** or more long-term accommodation for the most vulnerable groups (younger children, girls etc.)
- Welcomed & integrated into procedures by related authorities (Prosecutor, First Reception Service etc.)



535 UNACCOMPANIED CHILDREN
ACCOMMODATED

Note: numbers refer to the period until 3/2022





Foster Care

Implemented in accordance with the national law and the International Convention on the Rights of the Child in cooperation with the local Prosecutor's Offices and authorities



109 children IN FOSTER FAMILIES

35 GIRLS



74 BOYS

95% GREEK FAMILIES



Note: numbers refer to the period until 3/2022

Supported Independent Living

14
APARTMENTS

- Target population are unaccompanied minors between **16-18 years old**
- Provide accommodation and a holistic range of protective care and support services, aimed at their smooth transition to independence and adulthood
- Apartments in: **Athens, Thessaloniki, Kalamata**



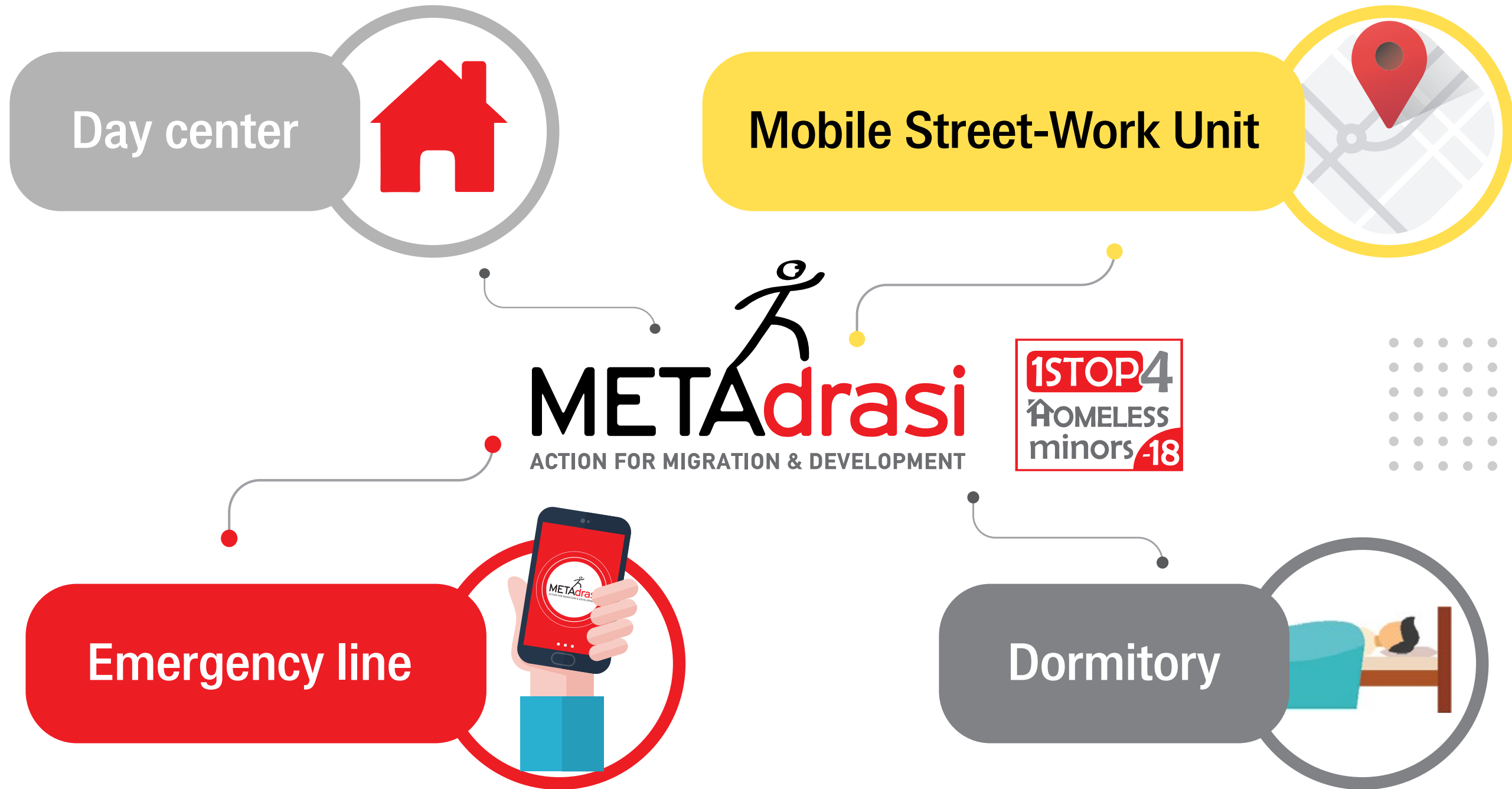
194 UNACCOMPANIED
MINORS SUPPORTED

Note: numbers refer to the period until 3/2022





Network of complementary activities for Homeless Unaccompanied Minors in Athens (2019):





1Stop4Homeless

METAdrasi launched for the first time in Greece “1Stop4Homeless”, a range of protective care and support services for homeless unaccompanied minors.

Its operation started gradually in December 2019 and came to full implementation during the coronavirus lockdown period.

794 MINORS HOSTED
IN THE DORMITORY



195 MINORS SUPPORTED
BY THE DAY CENTER



Note: numbers refer to the period until 3/2022



Protection of vulnerable groups

70,880

PERSONS LEGALLY SUPPORTED

- **Legal Aid in Borders**
Locally established lawyers on the islands of Lesvos, Samos, Chios, Kos and Leros
- **Certification of Victims of Torture**
- **Mother & Child Areas at the Asylum Service**
Operate on a daily basis in Athens and Thessaloniki Regional Asylum Service Offices with the support of trained educators and volunteers



1,767 VICTIMS OF TORTURE CERTIFIED

MOTHER & CHILD AREAS

55,700

CHILDREN VISITS

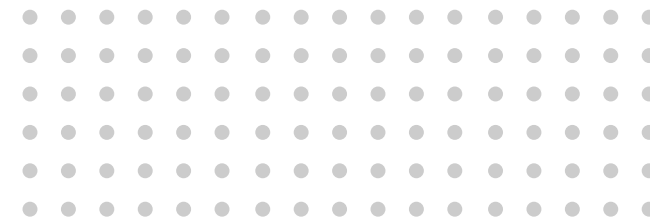
20,550

MOTHERS VISITS



Note: numbers refer to the period until 3/2022

METAdrasi education activities

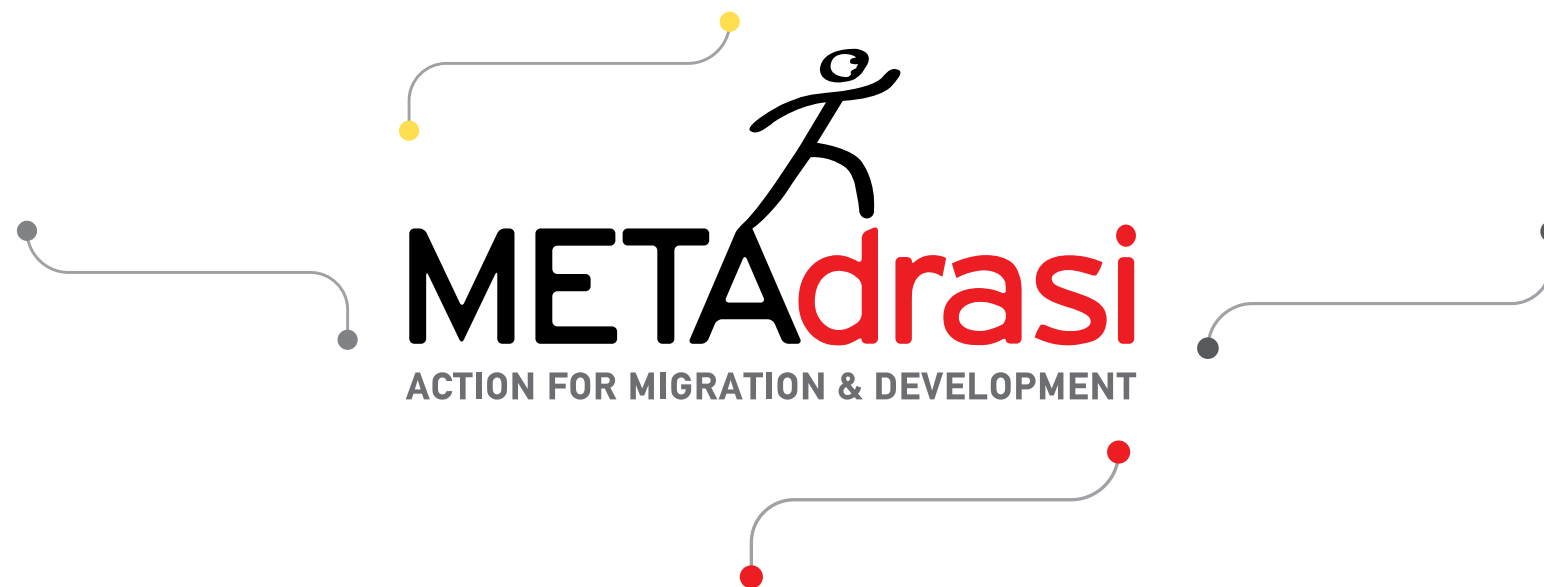
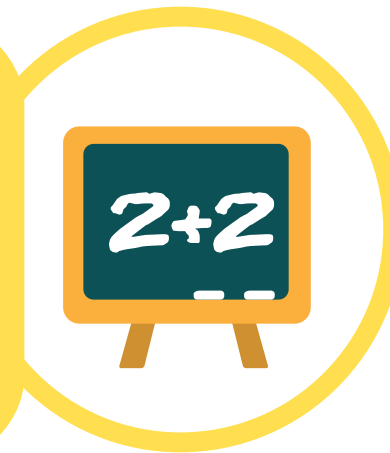


Began in 2011

Greek lessons to migrant and asylum-seeking adults
Provided on a volunteer basis until 2017

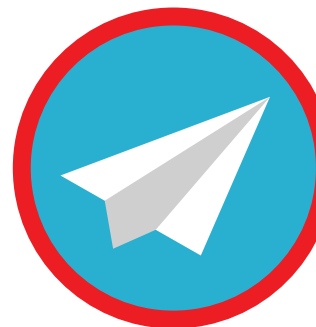
Summer of 2017

Establishment of intensive preparatory programme for children in Athens who were planning to attend public schools that Autumn



January 2018

Expansion of activities to three new schools in Lesvos and Chios



2018	2021	2022
Expansion of activities in Thessaloniki	Expansion of educational activities for adults on the islands of Chios and Lesvos	Expansion of educational activities for adults on the islands of Samos and Cos



Education and Integration

Greek Language Courses

Provided since 2011

Step2School

Education program for refugee and migrant children. Started in June 2017 with an intensive summer school program

Stepping Stone

Provide a package of support services that includes Greek language courses, social skills training and legal support in order to facilitate integration in the labor market

6,742

GREEK LANGUAGE STUDENTS



Note: numbers refer to the period until 3/2022



Stepping Stone

The programme Stepping Stone started in May 2017 and is an innovative activity that aims to integrate refugees and migrants into Greek society through two main pillars, employment and education.

The support of the integration of the beneficiaries in the labour market is done among other things by:

- Support in job search techniques, CV writing, cover letters and familiarity with the job interview process and finally, networking with the job market

185 TRAINING & SKILLS SEMINARS

230 JOB OFFERS

161 INDIVIDUALS FOUND WORK

826 BENEFICIARIES IN OTHER WAYS (LEARNING ENGLISH, ADMISSION TO AN EDUCATIONAL INSTITUTION, INTERNSHIPS, PERSONALIZED COUNSELLING ETC.)

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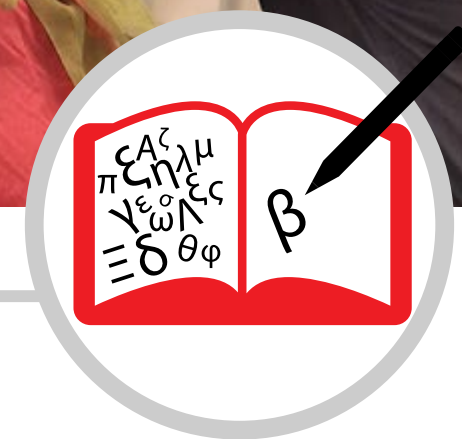


HELIOS

As an implementing partner of HELIOS, METAdrasi aims to promote the integration of beneficiaries of international protection, currently residing in the hosting country through various activities. The main focus is the conduct of integration courses at the education centre of METAdrasi in Kallithea with each course lasting 6 months, consisting of modules for learning the Greek language and other skills.

655

STUDENTS FROM THE BEGINNING
OF THE PROGRAM



70 CHILDREN IN THE FIELD
OF CREATIVE EMPLOYMENT

4.569 TEACHING
HOURS

57 STUDENTS COMPLETED
THE COURSE

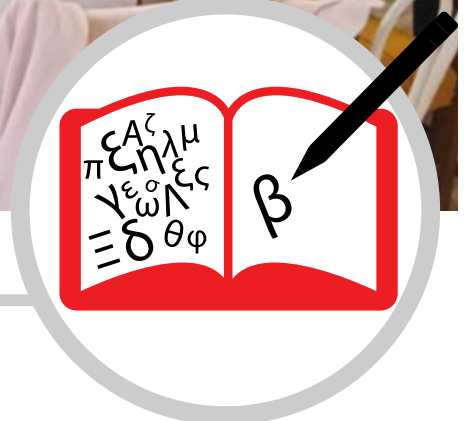
Note: numbers refer to the period until 3/2022



CoLab



- The program to support refugee and migrant communities started in Athens and Thessaloniki in February and April 2022, respectively.
- The program offers support for the implementation of Greek language courses that take place in the communities to their members and is implemented by volunteer teachers or by the members of the communities themselves.
- The program provides teaching materials, searches for teachers, searches for a place to conduct classes, conducts training for the educational team, strengthens networking with other communities and coverage of material and technical equipment (where possible)
- To date, a total of 4 refugee and migrant communities are supported, while the first seminar has been held for teachers and community members.

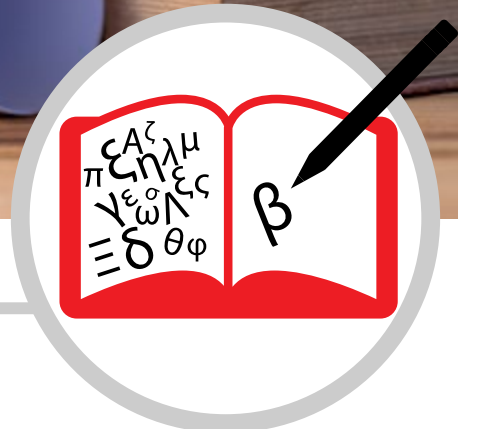




Scholarship program



- The scholarship program started in April 2021 intending to fill the gap in refugee access to higher education
- The program allows adult refugees and migrants who possess strong academic credentials, to transcend narrow and economic linguistic boundaries and to study, increasing the chances of improving their living conditions in the future, thus realizing, and having the ability to live their dream
- Until today, 23 refugees and asylum seekers are supported not only financially but also with technological equipment

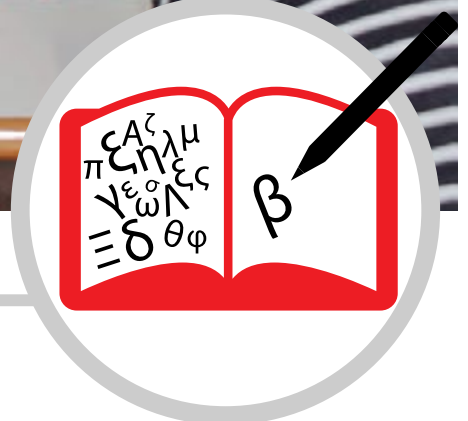




Educational activities on the islands for minors



- From January 2018 operating in Chios and Lesbos serving children living in hotspots and camps
- Greek, Mathematics and English classes as well as social sciences, foreign languages, recreational activities and interactive projects
- Designated learning areas outside hotspots with specialised staff and resources
- Designed to facilitate subsequent integration into public education system and society writ large

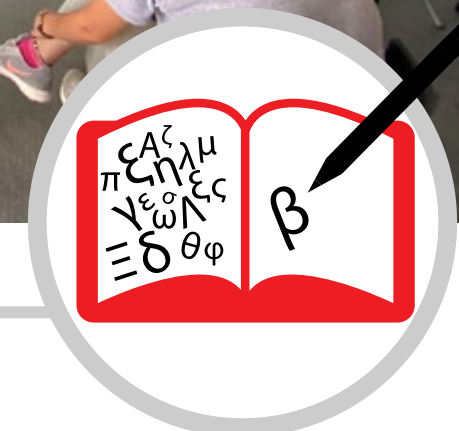




Educational activities on the islands for adults



- They have been operating since 2021 in Lesvos and Chios for adults living in the Reception Centres in Chios and Lesvos. Since March 2022, they have been operating in Samos for adults living in the Closed Controlled Structure of Samos.
- Greek language courses and social and professional skills seminars are provided
- Inside the Reception and Identification Centre in Mavrovouni at the METAdrasi Training Centre in Chios and inside the Closed Controlled Structure of Samos





Statistics - Education on the islands (Lesvos - Chios)

 **Chios: 1,641** TOTAL STUDENTS

 **Edu center Mytilini: 1,872** TOTAL STUDENTS

 **Kara Tepe: 1,786** TOTAL STUDENTS

The programme was completed with the end of the operation of the Municipal Center of Kara Tepe.

120 **80**
CHILDREN ADULTS
BENEFIT ON DAILY BASIS

1.764 GIRLS
AND WOMEN



3.726 BOYS
AND MEN



Since 2018, **6,097** STUDENTS HAVE RECEIVED EDUCATION SERVICES



40 DIFFERENT COUNTRIES
OF ORIGIN

Note: numbers refer to the period until 3/2022



Greek Language Learning Tools

10

LANGUAGES SUPPORTED

- Bilingual Refugee Support Guide “GEFYRES” Arabic - Greek, Farsi - Greek
- Digital Dictionary in Greek, Albanian, Arabic, Georgian, Urdu-Punjabi and Russian
- Mini Lexicon for Basic Communication in Arabic, Farsi, Sorani, Kurmanji, Urdu, French
- Multilingual Guide for education in Greece “MAZI”
- Multilingual Support Guide “ENTAXEI” to prepare the integration of teens to formal education in Greece



Note: numbers refer to the period until 3/2022

20,000 COPIES
DISTRIBUTED





Akelius online language learning platform



- The program is implemented in 4 of METAdrasi's informal education centres in Athens, Thessaloniki, Chios, and Mytilene and 20 public schools throughout Greece
- Donation of 550 tablets to public schools to support the use of the Akelius digital language course
- Organization of 10 training sessions for the Akelius program with the participation of 200 teachers
- Contact line operation to provide technical support
- The Akelius project was launched in METAdrasi in June 2021 with UNICEF funding

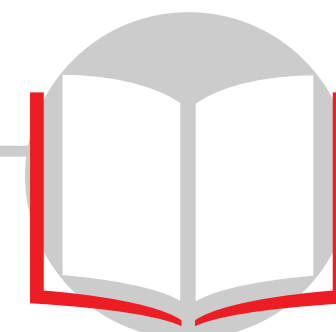
893

STUDENTS HAVE
USED AKELIUS



350 STUDENTS IN PUBLIC SCHOOLS
HAVE ACCESS EACH MONTH

Note: numbers refer to the period until 3/2022





Awards and Distinctions



Conrad N. Hilton Humanitarian Prize 2019 - METAdrasi is honoured with the world's largest annual humanitarian prize, for its innovative approach to welcoming refugees and protecting unaccompanied children.

The North-South Prize 2015 of the Council of Europe awarded to the co-founder and president of METAdrasi, Lora Pappa, for the outstanding work in promoting solidarity, democracy and human rights. The distinction was awarded by the President of the Republic of Portugal, Marcelo Rebelo de Sousa.

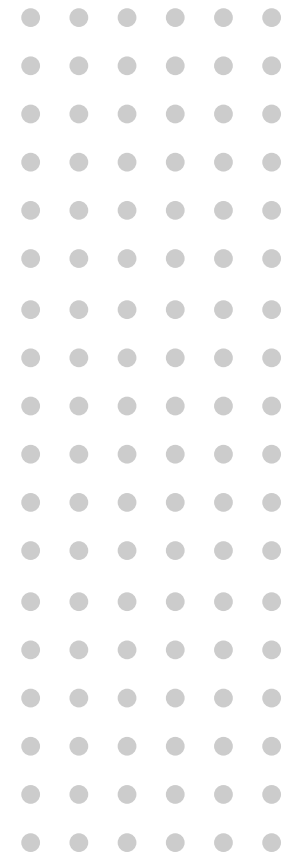
PILnet's European Pro Bono Awards 2016: first prize in the category of "Award for Exemplary Partnership in the Public Interest" in cooperation with the American law firm Reed Smith for offering free legal assistance to beneficiaries of international protection in Greece.

Collective Action Award "Models of Excellence 2017" by the "Citizens' Movement for an Open Society" for the significant volunteer work.

The "NGO of the year 2017" Award in the category "Society" at the "Hellenic Responsible Business Awards 2018" for the proven innovative work, with strong social impact, as well as the continuous commitment and efficiency, with measurable results.

"Legion of Honour" decoration of METAdrasi's president Lora Pappa by the French Minister of European Affairs, Nathalie Loiseau for her social contribution and exceptional work.

THI Leadership Award 2016 from The Hellenic Initiative to METAdrasi's President Lora Pappa for the outstanding contribution.





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